



APPLIED
SOFTWARE TECHNOLOGIES

Supporting your IT Environment

Unlimited IT Support

Monitoring and Reporting

- ✓ Our proactive monitoring and alerting identifies, tracks and reports on issues effecting the security, performance and reliability of your IT.
- ✓ By analyzing network device alerts, pre-failure indicators, performance benchmarks and security issues, preventative maintenance opportunities are identified.

Maximize Your Return on IT Spending

- ✓ Our service includes a complete asset inventory and regular health, security, and performance analysis reporting so that you can see what you have and how well those IT assets are working for you.
- ✓ Our improvement recommendations will help you lower your total cost of IT, including the hidden cost of downtime, substandard performance, and lost productivity due to incompatible or out-of-date software.
- ✓ Fixed pricing provides reliable budgetary planning with no unplanned spikes in IT Support expenses. Unlimited Support also removes the need to try to “fix it yourself” before calling for help, saving untold hours of your time.
- ✓ Proactive server network maintenance ensures that your systems are in top running order always, reducing outages and resulting in higher availability.



- ✓ **Unlimited Calls to our Help Desk**
- ✓ **Unlimited Remote Support**
- ✓ **Unlimited On-site Support**
- ✓ **Unlimited Remote Users**
- ✓ **Execution of Weekly & Monthly Tasks**
- ✓ **Coordinated Business Application Support**
- ✓ **24x7 Monitoring of Servers & Network**



Information Worker Solutions
 Networking Infrastructure Solutions
 ISV/Software Solutions

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